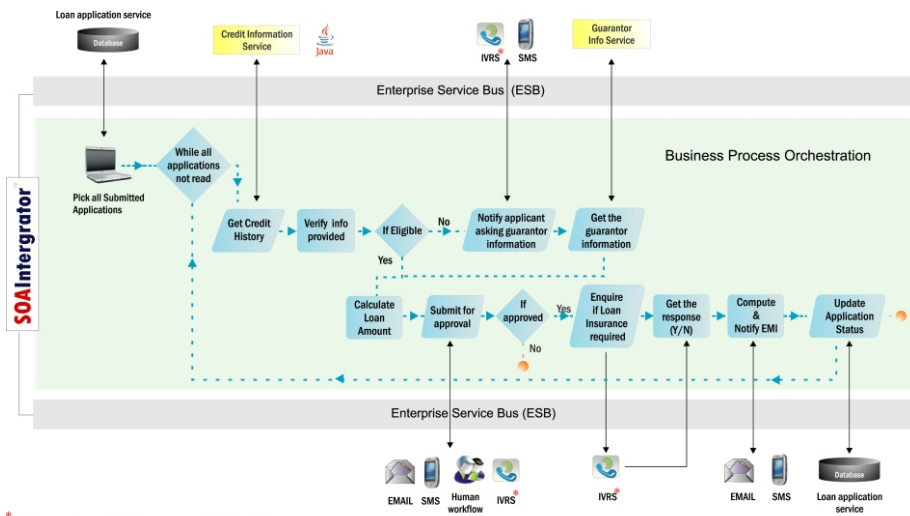
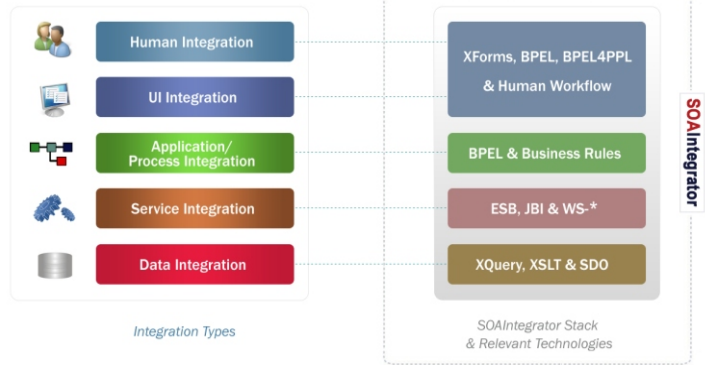


Solutions using SOALayers from SOAMatrix

Enterprise Integration at multiple tiers:

Enterprises often need to integrate multiple applications. These applications could be implemented in different platforms, operating systems, programming languages and technologies. While it is desirable to integrate at the application/process tier, this may not always be possible because of unavailable or fine grained application interfaces. Thus the integration needs to happen either at the User Interface (UI) tier or at the data tier. All of these are supported by SOAIntegrator without any coding.



* IVRS system is provided by our partner, 'tele Canor'

Automate Business Processes:

With SOAIntegrator, it is easy to automate business process by wiring together relevant services and configuring them.

Human workflow:

Following are the human workflow features:

- ▶ Seamless integration of human workflow interface with business process
- ▶ Visibility and audit of the actions taken through real time notification
- ▶ Workflow can be performed using Console, Email, SMS and IVRS
- ▶ Support for multiple assignment options such as reviews, approval by management chain and so on.

Management and Governance :

Following are the examples of Runtime Governance Policies:

- ▶ Alert technician by email/SMS/IVRS if voltage is below a threshold
- ▶ Spawn additional services if response time or throughput do not meet SLAs
- ▶ Restart service if unavailable
- ▶ If user failed to authenticate thrice, block access
- ▶ Monitor response time, throughput and availability for selected services/processes

